

SR SOLUTIONREACH™

I slipped and fell on the ice yesterday. Does Dr. Mather have an opening today?

Yes! He can see you at 12:15 pm

Thank you. See you at 12:15pm.

Dear Brian,

We are excited to announce that our office has partnered with SR Conversation. Which means we are now able to communicate with you even more efficiently! We now have the ability to have text conversations with our patients.

What Does This Mean For You?

SAME OFFICE PHONE NUMBER

Texts come from our regular office phone number, so you don't have to keep track of a short code, or be worried about receiving a text from a sender you don't recognize. You can also **text us at the office number**, so you can keep one number saved in your contacts!

QUICKER RESPONSES

SR Conversations allows us to **instantly receive your communications, and reply right back** to you much quicker! This allows us to better help you when we need to have a conversation.

REQUEST OR CANCEL APPOINTMENTS

You can now request or cancel appointments instantly by sending us a text message. As always we do require a minimum of 24 hours prior to your appointment for all cancellations.

MESSAGE HISTORY

We can see the messages we've sent you, and also what you have sent us, all in one place. If there's ever a question about the information you've received, we can address any other concerns you may have without asking you to repeat yourself.

OPT OUT

Don't want to receive text messages? Just text us **OPTOUT** or **STOP** to our office number 509-465-8400.

We are excited about the new texting features of SR Conversations, and look forward to continuing to provide excellent care for you!

If you have not given us your cell number in the past, but would like to take advantage of this great new ability, leave us your number next time you are in our office, or call us today!

[Spokane Chiropractic](#)

11909 N Division St., Suite 103

Spokane 99218

509-465-8400

---- Solutionreach ----

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